HFS is proud to announce that effective immediately, you can email claims and debit card substantiation requests.

**NON-DEBIT CARD REIMBURSEMENTS (PAPER CLAIMS)**

If you have access to a scanner, you can send your non-debit card reimbursement requests to:

claims@hfsbenefits.com

Please remember the following:
- You are still required to include a signed claim form
- Your receipt(s) must include the date of service, services rendered and payment responsibility

**DEBIT CARD SUBSTANTIATION**

If you are required to submit documentation for a debit card transaction, you can email the letter (letter must be included) and the scanned receipt(s) to:

debitcard@hfsbenefits.com

Please remember the following:
- You must include the request letter
- Your receipt(s) must include the date of service, services rendered and payment responsibility

Don't forget to keep all receipts when using your debit card.

You can access your account(s) at www.hfsbenefits.com.

Please contact our participant services unit with any questions. You can contact a representative by calling 888.460.8005 and press 2.